



## **ADDENDUM NO 1. TO RRHA-RFP-2010-05**

**Commodity:** Case Management Software

**Initial Issue Date:** November 15, 2009

**Bid Due Date:** January 8, 2010 at 2:00pm Eastern Standard Time

### **Reference Page 4, Section IV, CHANGE TO READ:**

- The software shall track and report on information about housing residents individually or by groups or projects that are displaced from public housing projects due to renovation or demolition.

### **Reference Page 5, Section IV**

- Items P, Q, R, S- Replace "HomeCenter" with "RRHA"

### **Reference Page 5, Section IV**

- Please add the following to item Q-

The following is a very rough estimate of usage for the system; this number represents a maximum.

Number of customers: 4500 x 15 pages= 67,500 pages (represents initial customer entry into the system and associated paper work, assessments, etc)

Monthly usage: 4500 x 4 pages= 18,000 pages

### **Reference Page 8, Section C**

- Item #5 should be deleted

**Note: A signed acknowledgement of this Addendum must be received at the submission location indicated on the RFQ either prior to the proposal due date and hour or attached to your proposal.**

Sincerely,

Susan McMorris  
Contract Officer  
Phone: 804-780-4021

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Name of Firm

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Signature / Title

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Date